

## **Terms of reservation – House Rebleuthof**

( The parties to the contract, « we or the seller / You or the customer )

Rental of apartments is made in the ordinary conditions of French law in this area and to those below.

The validation of the booking implies acceptance of these terms and automatically entails the receipt of the corresponding payment by us. By clicking on the button « validation on the reservation », the customer validates and confirms the order ; it is irrevocably bound.

### **Reservation, validation and payment**

Any booking is done exclusively either by a central reservation : Booking, Tripadvisor, clevacances etc, either on our own website ; in this case it materializes through an online booking file, secure ( contact sheet ), including details of the customer's credit card. The validation of the online booking reaches us via the integrated messaging tool to the booking record. If the apartment is actually available for the dates, we proceed to the receipt of the corresponding payment. The reservation will be closed soon and only after the receipt of the deposit, which is evidence of the existence of the lease. The customer will receive a confirmation of the order, and the payment of the deposit, and a detailed invoice.

### **A point of general order**

***The advance makes the final lease agreement ; in case of cancellation, the customer is required to pay the full rent, except contractual arrangement.***

In our case, and this is a contractual arrangement, the balance is due one month before the date of arrival, and will be collected by us. In case of cancellation by the customer after that date, the full amount ( deposit and balance ) is due to the seller. **We strongly recommend taking out cancellation insurance.** The deposit is definitely acquired by the seller regardless of the date of cancellation by the customer. **For booking made less than 30 days before the start of the holiday, payment of the full price of the holiday will be required when the contract is entered into.**

### **Arrival and departure times**

Arrival times are normally scheduled at 4 :00 pm at the earliest and at 6 :00 pm at the latest, unless otherwise mutually agreed. There is an obligation to prevent the seller one hour before arrival.

Departure times are scheduled from 9 :30 am to 10 :30 am.

### **Insurance**

The customer is responsible for all damages caused by him. He is required to be insured by an insurance contract, such as « holiday » for these various risks.

### **Accommodation capacity**

The contract is for a capacity of people. If the number of people exceeds the capacity, we refuse the additional customers. If therefore there is breach of contract, it will be considered at the customer's initiative. The client indicates on the contact card, the number of persons accompanying ; no extra person will be accepted after the reception, even if the number is less than the capacity.

## **Pets**

Pets are not allowed ; if therefore there is breach of contract, it will be considered at the customer's initiative.

## **The inventory – The arrival of the stay**

The seller or his representative welcomes guests on arrival at the apartment ; together they check all the peculiarities of the flat (rented furnished) : the state of cleanliness, furniture, kitchen equipment, dishes, glassware, bedding, towels, etc. This procedure is a contradictory inventory office ; anomalies will be recorded on the contact card which acts agreement with the signature of both parties. Any significant anomaly discovered subsequently must be reported to seller within 12 hours (mobile, SMS, email ), and will follow the same procedure. The customer is obliged to occupy the premises personally, to live them in « good father » and to maintain them. All repairs made necessary by its negligence or poor maintenance during the lease will be responsible.

## **The deposit – The output of stay**

The seller or his representative will proceed to the exit of the stay, and will do the joint inventory with the customer. If applicable, the owner or his representative will be entitled to claim from the customer at his departure, the total value of the price of replacement items, furniture or materials broken, cracked, chipped, or damaged, and where the price cleaning of blankets, quilts, cushions, made dirty ; likewise the price of reinstatement will be charged for damage of any kind on the curtains, wallpaper, ceilings, carpets, floors, windows, bedding etc. The sum of 30% of the total rental amount will be debited by the seller on the same day, following the finding of a damage ; this amount represents the deposit . The seller will proceed in a timely replacement, cleaning or restoration of this set in the paragraph quoted above. If the amount of the expenses for the seller exceeds the security deposit, the balance will be debited to the customer by us ; whichever is less the difference will be refunded to the customer ; an invoice for these cost will be passed to the customer.

**Note : Most insurance house / apartment include a resort clause that covers such risks.**

## **Various**

The customer may not object to the visit of the premises where the seller or his representative upon request. The parties agree that the French version of our offers and contract on our site, overrides all translations written in another language. The parties agree that the rental agreement is governed by French law, including as regards the definition of jurisdiction.